



Sent by: (recipient of status information)

Company/Golf club

Full name

Street name & no

Customer no

Postalcode & town

Mobile

Consignment Name

Delivery/collection address (if different from billing address):

Full name

Street name & no

Postalcode & town

E-Mail (for shipping notification)

Please perform the following work on my KIFFE trolley

Trolley inspection (199,- € including VAT)

The following work is included in the trolley inspection for K models from 2016 and later:

- Functional test on mechanical and electrical parts
- Inspection, adjustment and alignment of all moving parts
- Inspection of wheel bearings, wheels, drive connection and freewheel
- Technical clean of the wheel mechanics
- Checks on and potentially subsequent calibration of set software parameters (e.g. speeds, acceleration, deceleration)
- Inspection of the motor axles and motor
- Software update, if necessary
- Clean of the trolley and wheels
- Creation of a detailed service log
- Replacement of all rubber parts and handle
- incl. return label for sending to KIFFE
- Return shipping in Germany 16,95 €, to other EU countries 23,80 €
- Shipping box 29,29 €

Repairs on my KIFFE trolley

I have noticed the following faults/come across the following issues:

- Any extra work required that costs up to 75,- € (net) and is not included in the flat rate for maintenance may be performed without this having to be discussed beforehand. If the costs are going to be higher, a cost estimate will be produced in advance.

CHECKLIST

Scope of delivery of my shipment

	please mark	Confirmation Receipt KIFFE
Battery	<input type="radio"/>	
Battery charger	<input type="radio"/>	
Umbrella holder	<input type="radio"/>	
Umbrella holder extension	<input type="radio"/>	
Scorecard holder	<input type="radio"/>	
Drive wheels	<input type="radio"/>	
Front wheel	<input type="radio"/>	
Axle protection caps	<input type="radio"/>	
Transport bag Frames	<input type="radio"/>	
Transport bag Wheels	<input type="radio"/>	

Trolley model:

- K1 K7
 K3 other model
 K5

Serial number

Trolley color:

-    
    
    

individual

Please send me empty packaging for my trolley.

Trolley is already packed - please send a return label. (See above for the return address)

Safe transport

Your trolley should arrive safely with us, and transport damage can only be avoided if it is packed correctly. Please use a **KIFFE original box** including the **transport protection inner parts** provided to guarantee safe transport. The axles must be protected on both sides (original **axle protection caps** or **transport protection caps**).

Perfectly packed, the trolley arrives safely at our premises (see packing instructions in the box or at www.kiffe-golf.com/packaging-instructions)

The sender is responsible for the correct packaging. We will record the receipt of damaged consignments in pictures.

Important when sending a battery in the post

- Before posting a battery, you must check that its safety status is sufficient. **Batteries with an insufficient safety status must not be sent in the post.** An insufficient safety status is an indication that a battery may break open more quickly, be subject to a dangerous reaction, catch fire, become dangerously hot, or release toxic, corrosive or flammable gases.

- If one of the following criteria applies, you must not send the battery in the post. Please check the battery carefully and fill in the form:

- Yes No
- **Damage to the battery case**
Case, cable or plug damaged, loose parts in the case (shake the battery and listen to check this), Water damage identified or visible, electrolyte leaking/white salt stains on the case
- Yes No
- **Temperature changes detected**
Too warm to touch, plastic parts burnt or misshapen
- Yes No
- **Noticeable odour**
Abnormal smell (electrolyte), smell of burnt plastic or parts

- Ensure that the battery is not damaged and only ever send it with the trolley. Attach the battery as provided for on the trolley and protect the battery plug against short circuits (but never connect the battery plug to the trolley). Once the trolley is ready for shipping along with the undamaged battery, it will comply with the UN 3171 classification, meaning that it does not need to be treated as a hazardous item or declared as such when being posted.



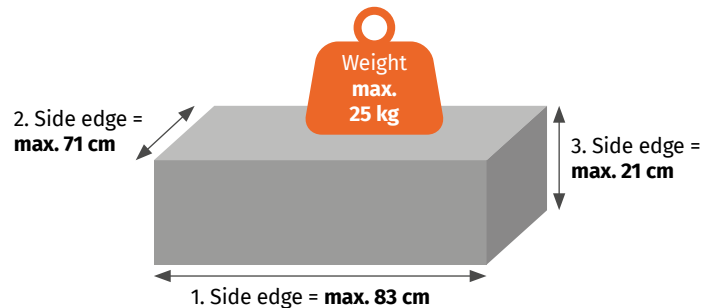
Once it has been attached to the holder provided, simply wrap it up in a plastic sheet/bag and secure with a cable tie or sticky tape.

- **Please note that we are unable to repair or return batteries that are damaged when we receive them!**

Weight and size limits for shipping

When shipping individual packages, the following dimensions and maximum weights apply

Excessive extra costs may be incurred if these dimensions and weights are exceeded. We will have to charge you for these.



General information

- By sending the product, you thereby agree to cover the associated inspection costs incurred. This is regardless of any follow-up work performed
- At the troubleshooting stage, inspections that have already been commissioned are performed immediately, meaning that they are separate from any other scope of work.
- Our warranty conditions apply and can be accessed at www.kiffe-golf.com/en.
- The sender is liable for any incorrect information provided.

Date

Signature